

Lesson 13 – Accessing the On-Line Monitoring Screen

The On-line Monitoring screen helps operators determine the cause of problems when they occur. Some error conditions cause the system to issue an audible sound (that is, a *beep*). This beep alerts the operator to an abnormal or *exception* transaction.

Some exception transactions are severe. When a severe exception transaction occurs, the system issues a constant beep until the operator acknowledges the exception. To acknowledge the beep, press the spacebar once.

To display the On-line Monitoring screen from the *Entry-Master*® Main Menu, log into the *Entry-Master*® System as described in Lesson 1 on page 18. The following figure illustrates the *Entry-Master*® Main Menu.

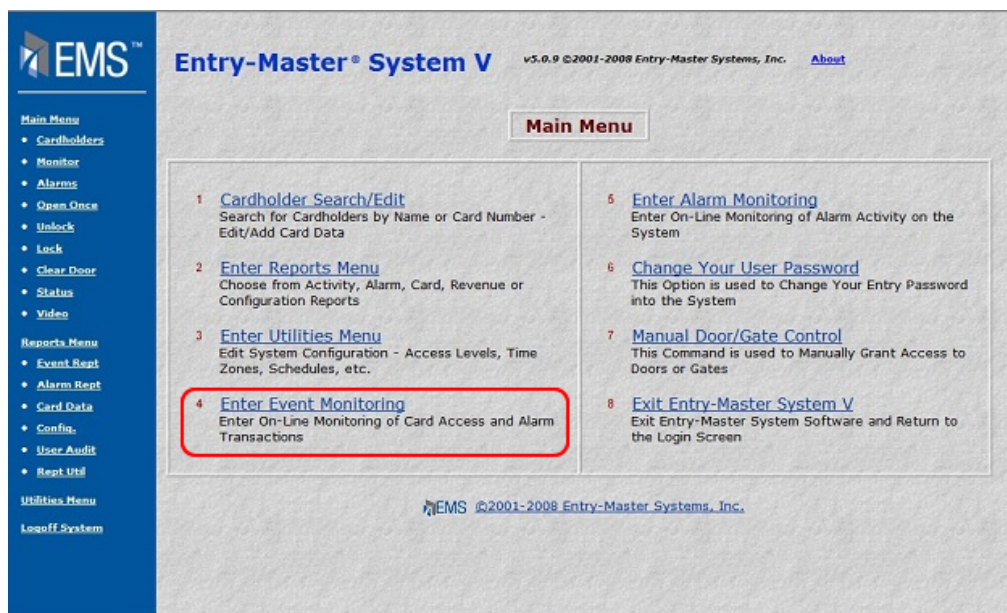


Figure 2-13.1 The *Entry-Master*® Main Menu

To display the On-line Monitoring screen from the *Entry-Master*® Main Menu, click on the [Enter Event Monitoring](#) link. A sample monitoring screen is shown next:

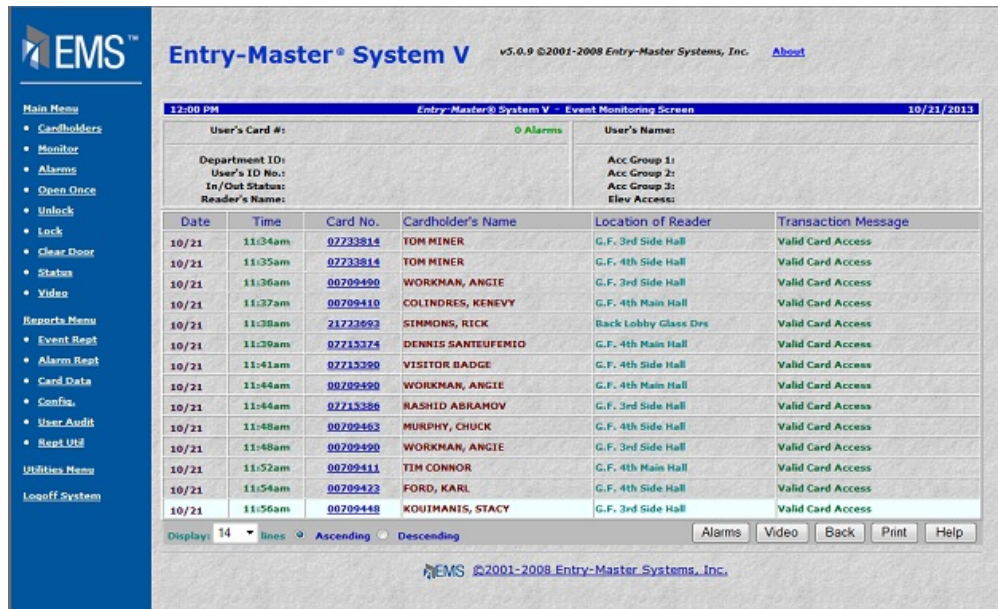


Figure 2-13.2 Sample On-Line Monitoring Screen

This is the On-line Monitoring screen. This screen displays information about system activity. The top part of the screen displays cardholder information for the most recent activity.

Proceed to Lesson 14, *Generating and Printing Reports*.