Installing the v5.0.8 Update

 Go to <u>http://www.entry-master.com/v508.shtml</u> and follow the instructions on the screen, by downloading the v5.0.8 Update file. The hyperlink will read <u>Download the v5.0.8 Update</u> (or click on <u>http://www.entry-master.com/v508.zip</u>). The following dialogue box will appear:



- Click Save and <u>make sure you save the file v508.zip in your C:\ (also known as the root</u> <u>directory of the C-drive)</u>. The file can be erased from C:\ after the update is completed.
- 3. Log in to the *Entry-Master[®]* panel (or server) via *telnet*. This is accomplished by clicking on the **Start** button (in Windows), then the **Run** option, typing the *IP Address* of the panel into the box labeled <u>Open</u>: and clicking on the **OK** button (see the figures below):

ition	1	Settings	۲	Run	? 🔀	
le Ed	P	Search	۲	-	Type the name of a program, folder, document, or Internet recourse, and Windows will open it for you	
Hom	?	Help and Support		Open:	telnet 10.143.65.155	
XP		Run		<u>-</u>		
indows	P	Log Off			OK Cancel <u>B</u> rowse	
3	0	Turn Off Computer		In the example, the IP Address of the Entry-Master panel is		
🛃 start 🖉 Entry-Master System				0.143.65. [,]	155 - use your panel's IP address when upgrading.	

4. Once the **OK** button is clicked, the *telnet login screen* will appear (see next page):

<u>Please Note</u>: If the following screen appears, type EMS followed by the Enter key, then type in the password supplied to you by EMS technical support. See the figures below.

If the screen does not look like the one below, skip to Step 5 on the next page.



Network Login Screen

_ _ Teinet 38.118.54.35 Us Pa	er Name: [ems] ssword: [
Please enter the password	for your Network User name.

Logging into Network Screen as User "ems"

After pressing the Enter key, another login screen will appear (see below).



Entry-Master Login Screen

At this point, proceed to **Step 5** on the following page:

📕 Telnet 38.118.54.35	
Entry-Master Systems, Inc. Proudly Presents Security Management System IV Licensed by EMS to: Parcel-B Bldg Varia Systems ** Copyright ** (c) 2001-2006 by EMS, Inc *** Entry-Master is a Trademark of EMS, Inc. All Rights Reserved. *** Please Enter Your Login Name: SYSTEM Please Enter Your Password: *******	.65.155
Note: One of these two screens will be displayed. In either case, Login to SYSTEM as described in Step 5 below:	er Your Login Name: SYSTEM – Please Enter Your Password: ************************************

5. At this point, your screen will look like one of the two screens displayed above. Regardless of which screen is displayed, Login to the panel by typing SYSTEM at the Please Enter Your Login Name prompt. You will then be asked for a password. You must obtain this password from *Entry-Master Systems* technical support. Once this password is typed in, you will see the following screen:

📕 Telnet 10.143.65.155	- 🗆 ×
Logon at 12:29PM EDT, on Tuesday, September 4, 2007.	-
1: <mark>SYSTEM</mark> =0>NET START FTP Task started as process #55.	
2: <mark>SYSTEM</mark> =0>CD /FTP	
3: <mark>SYSTEM</mark> =0>	
	-

- The system prompt will look like the figure above (i.e. SYSTEM=0>). Type NET START FTP followed by pressing the Enter key, as shown in the figure above. Do not be concerned if the Task started as process #55 message indicates a number other than #55 - <u>it is of no concern</u>.
- 7. Next, type CD /FTP (followed by the Enter key) as shown above.
- Now, open the Windows *FTP client*, by clicking **START** and **RUN** like in **Step 3** on **Page 1**, but now simply type **FTP** (instead of **TELNET** and the **IP Address**) and click the **OK** button. You will then see the *FTP screen*, with an **ftp>** prompt, as displayed on the next page:



- Type open xx.xx.xx followed by the Enter key. The designation xx.xx.xx.xx represents the IP Address of the *Entry-Master* panel. In this example, the IP Address is 10.143.65.155, but more than likely, your IP Address will be different. Be sure to use the same IP Address you used in Step 3 above.
- The system will ask for a User name; type ems (lower case) and press the Enter key. <u>Note that when you type a password in this step, you WILL NOT see any response</u>. The *FTP client* does not echo back characters (or asterisks) when a password is typed. The system will then ask for a **Password:** type in the password given to you by *EMS technical support*, followed by the Enter key. Your screen should look like the one above.
- 11. At this point, type **bin** followed by the **Enter** key.
- 12. Type Lcd \ followed by the Enter key (there is a space between "Lcd" and "\").
- 13. Type send v508.zip followed by the Enter key. The screen should look like this:



14. Type **bye** followed by the **Enter** key. The *FTP screen* should disappear.

- 15. Once the FTP screen disappears, the TELNET screen should be visible.
- 16. Type **UNZIP V508.ZIP** followed by the **Enter** key. See the screen below.



17. Type UPDATE followed by Enter, as shown above. The screen should look like this:



18. Type REBOOT followed by the Enter key. The System will display the following message:
*** YOU ARE ABOUT TO REBOOT A REMOTE SYSTEM ***

Ok to reboot the system (Y|N)?

- Press the Y key. Once Y is pressed, the system will immediately re-boot. You will not see the "Y" that you typed. The system has <u>re-booted</u> and terminated the TELNET session.
- 20. Click on the **x** located in the upper right-hand corner of the **TELNET** screen to close it. You are now finished with the upgrade. The system should re-start itself and be up and running in a few short minutes.